

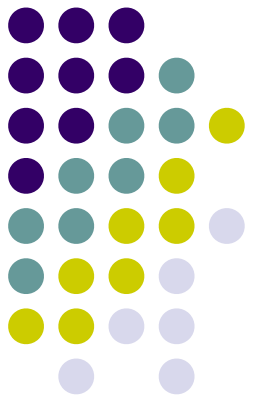
# **Triangulation in Outcome-Based Education (OBE) Evaluation**

**Undergraduate Pediatric Education Curriculum (UPEC)  
4th Q&A Forum  
PPS Annual Convention**

Ma. Cecilia D. Alinea, MD, MHPEd, FPPS  
Clinical Associate Professor, Department of Pediatrics  
College of Medicine- Philippine General Hospital  
University of the Philippines Manila

# Road Map

- Roles of assessment
- Assessment in relation to OBE curriculum
- Learning targets
- Triangulation as a process
- Different assessment methods and tools
- Application to PPS OBE curriculum



Everyone has questions

Assessments give answers



How can I do better on the next test?

How can I gauge whether my class is understanding this lesson?

**Classroom:**

- Support learning during instruction
- Certify learning after instruction

**Examples:**

- Descriptive feedback
- Work products
- Unit quizzes and exams



How can I tell if my 3rd year med students are all learning?



How can I identify which schools need the most support w/ the OBE curriculum?



How do we raise the standard in our medical schools all over the country?



How do we ensure that all med students have equal access to quality education?

### School and Region:

- Evaluate program effectiveness
- Measure student growth
  - Support placement, intervention, remediation

### Examples:

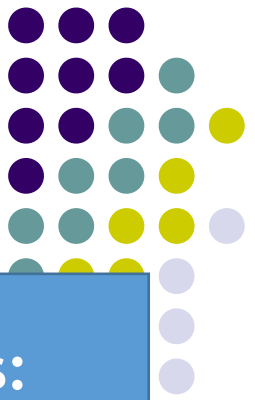
- Diagnostic tests
- Benchmark assessments
- Interim growth measures

### National:

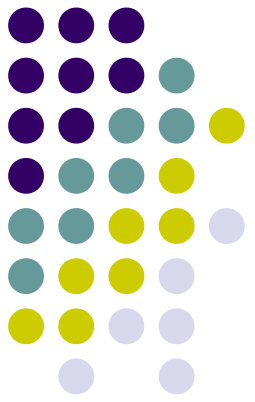
- Understand achievement trends
- Evaluate school performance
- Determine access & equality

### Examples:

- Statewide accountability tests
- National Assessments
- International Assessments test



# Assessment Literacy



Knowledge and Skills of students UNCLEAR

How can you measure with quality by an assessment?

Teachers and Students UNCLEAR on what to learn

How can an assessment provide guidance on meeting learning objectives?

**Students**

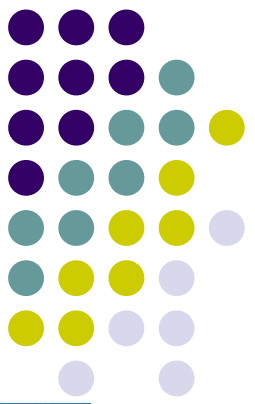
**Teachers**

**LEARNING TARGETS**

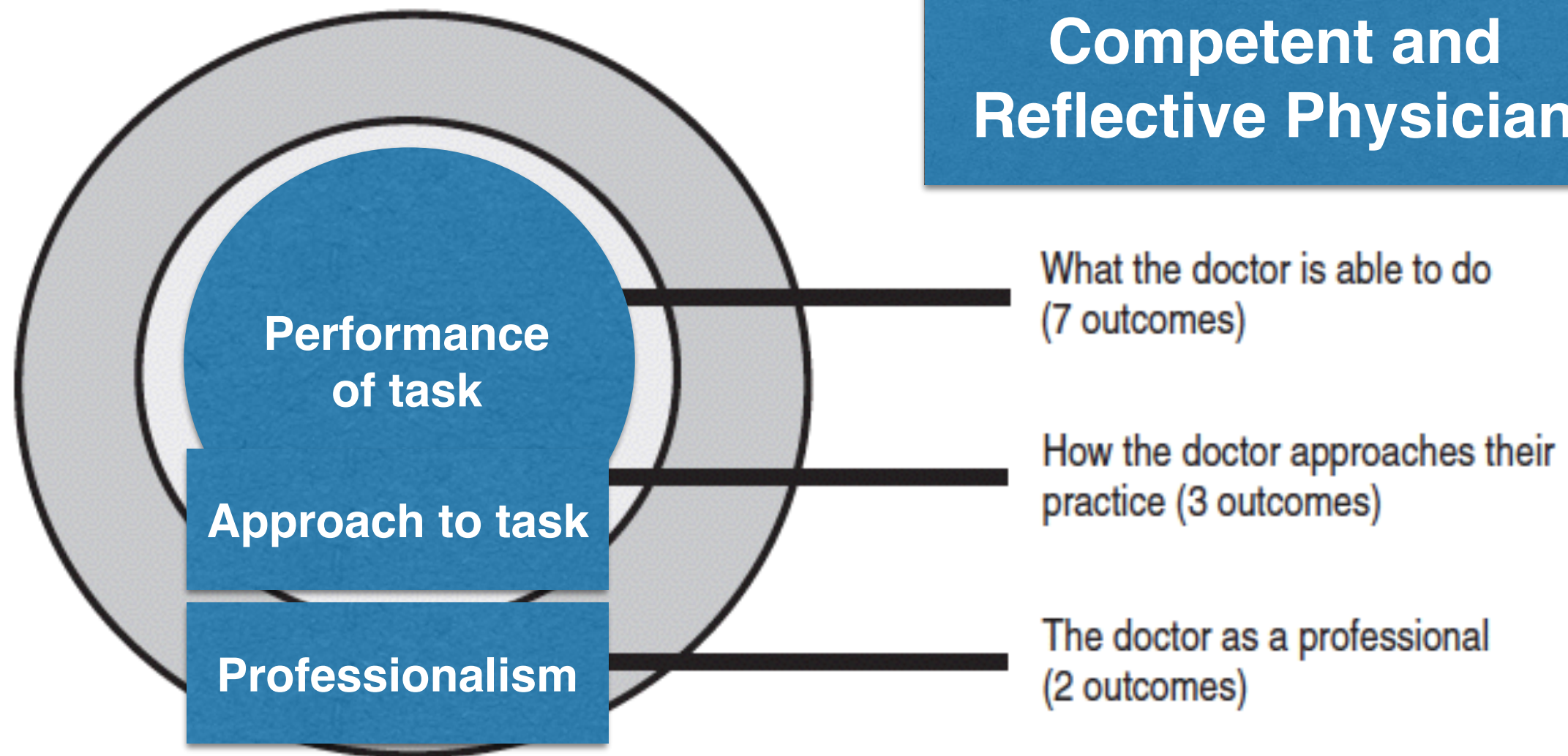




# Outcome Based Education

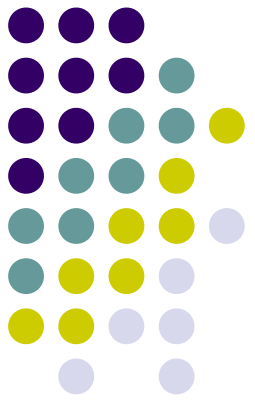


## Competent and Reflective Physician



## Three Circle Model representing educational outcomes

# Learning Targets



- Content standards, year level expectations, lesson objectives
- Communicated clearly, and in advance to students

**Clear areas to be assessed**



**Tasks/ activities reflect targets**

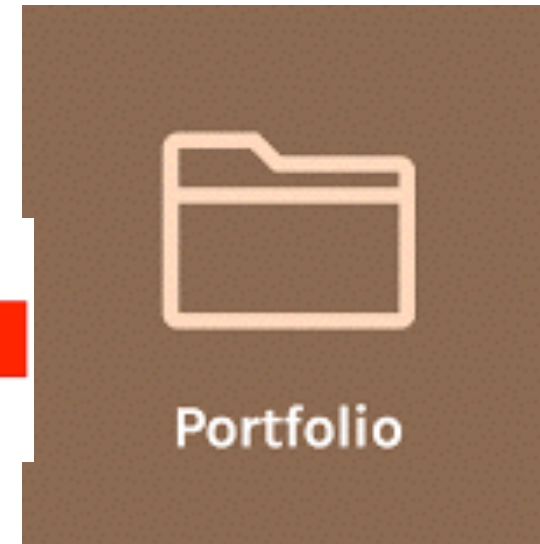
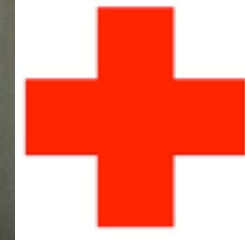
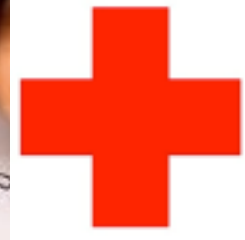
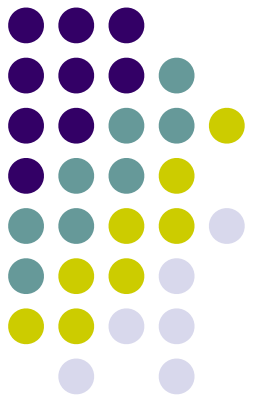


**Assessment methods that fit targets**



**CLARIFYING  
LEARNING TARGETS**

# Triangulation: Process



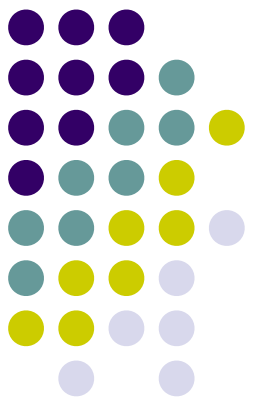
**Informed  
educational  
decision making:  
ASSESSMENT  
RESULTS'  
INTERPRETATION**

**Creates a MORE  
COMPLETE  
PICTURE  
of student learning /  
needs**

**All results with  
SIMILAR  
CONCLUSIONS—>  
More confident in  
assessment and  
how to address  
student's needs**

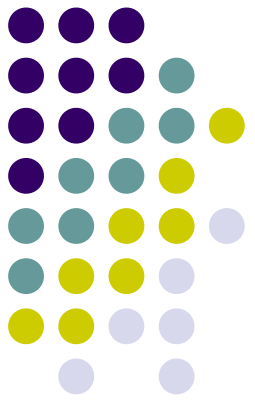


# How to triangulate



- Begin with your institutional story- mission, strategic plan (institutional priorities), program assessment in place (Nelson, 2010)
- Identify sources of assessment- objectives for tool, who does the assessment, collection, formative vs summative
- Triangulate- quantitative vs qualitative, competencies assessed
- Decision-making- formative vs summative, status of student, needs, how to meet needs
- Reporting and feedback

# Selecting data sources

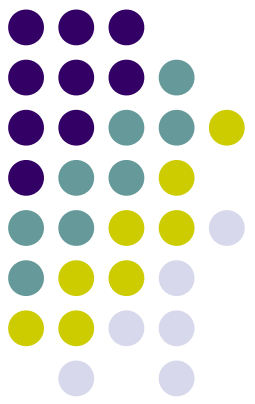


## Questions to ask:

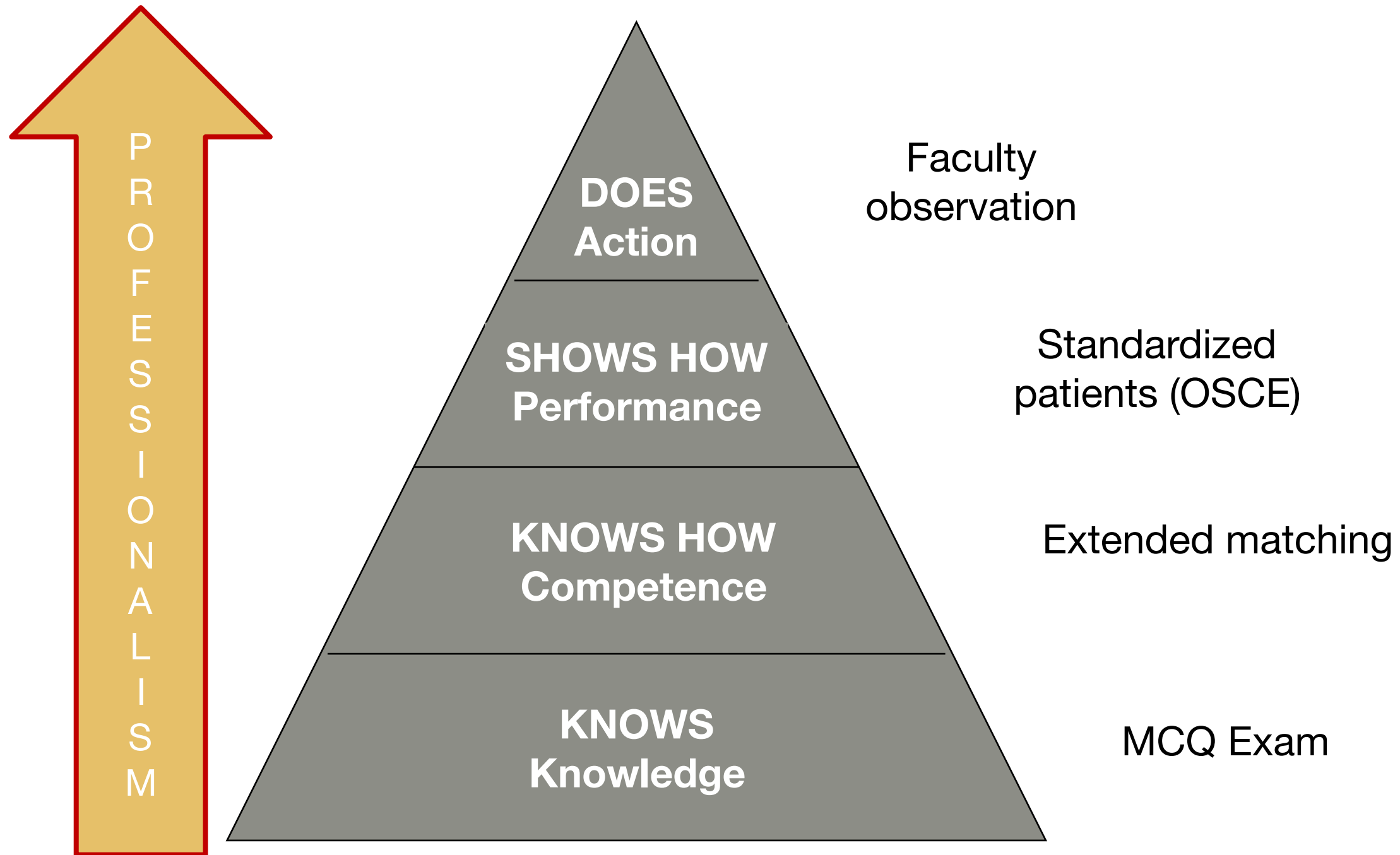
1. What data we actually have
2. What it measures
3. How it can be used

## Key sources of information:

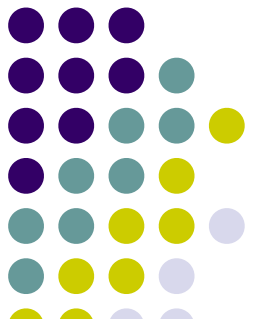
1. Classroom-based
2. Formative assessment
3. Summative assessment
4. Skills diagnostics and universal screeners
5. Brief curriculum-based assessments of targeted skills



# Miller's Pyramid (1990)



# Triangulation in Assessment



Outcomes	EMI <sup>1</sup>	CRQ <sup>2</sup>	OSCE	Portfolio
1 Clinical skills	xxx	xxx	xxx	xx
2 Practical procedures	xx	xx	xxx	xx
3 Investigating a patient	xx	xx	xxx	xx
4 Patient management	xxx	xxx	xxx	xx
5 Health promotion and disease prevention	xx	xx	xxx	xx
6 Communication skills	x	x	xxx	xxx
7 Information handling	xx	xx	x	xxx
8 Understanding of basic, clinical and social sciences	xxx	xxx	x	xxx
9 Appropriate attitudes ethical and legal responsibility	xx	xx	xx	xxx
10 Decision making, clinical reasoning	xxx	xxx	xxx	xxx
11 Role of the doctor	x	x	xx	xxx
12 Personal development	x	x	xx	xxx

<sup>1</sup> EMI (Extended Matching Items), <sup>2</sup> CRQ (Constructed Response Questions)

x – considered for use, xx – appropriate and is currently used, xxx – most appropriate assessment method

**Table 6:** Final examination grid in Dundee outcome-based curriculum



# PPS proposed program outcomes

CHED Learning Outcomes	PPS Outcomes for graduates of pediatric residency training
1. Demonstrate clinical competence	1. Clinical competence
2. Communicate effectively	2. Communication and interpersonal skills
3. Lead and manage health care teams	3. Leadership and management skills
4. Engage in research activities	4. Evidence-based practice (Practice - based learning)
5. Collaborate within inter-professional teams	5. Inter-professionalism
6. Utilize systems-based approach to healthcare	6. System - based practice
7. Engage in continuing personal and professional development	7. Continuing professional development
8. Adhere to ethical, professional and legal standards	8. Professionalism
9. Demonstrate nationalism, internationalism and dedication to service	9. Nationalism and internationalism
10. Practice the principles of social accountability	10. Social accountability
	11. Community - oriented practice

# PPS proposed program outcomes

PPS Outcomes for graduates of pediatric residency training	Assessment Tools
1. Clinical competence	Check if tool appropriately measures the desired learning outcome
2. Communication and interpersonal skills	
3. Leadership and management skills	
4. Evidence-based practice (Practice - based learning)	Give interpretation of results as a faculty
5. Inter-professionalism	
6. System - based practice	
7. Continuing professional development	Decision-making Impact on student learning/ needs
8. Professionalism	
9. Nationalism and internationalism	
10. Social accountability	
11. Community - oriented practice	

Learning Outcome

Content

T-L Strategies

Resources

Evaluation

### Clinical competence

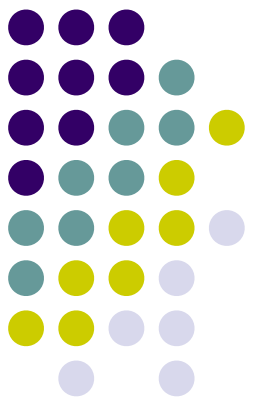
- patient care
- medical knowledge
- technical procedural skills
- values and attitudes

Clinical basis of the diagnosis Epidemiology, etiology, pathophysiology, and clinical manifestation of the diagnosis Clinical basis of the Differential Diagnosis/diagnoses (if needed)	Bedside rounds Preceptorials Audit Conferences	Nelson's Textbook of Pediatrics CPGs PPS Policy Statements AAP Policy Statements	Clinical evaluation grades OSCE MiniCEX Conference grades
Normal laboratory parameters Gold Standard of diagnosis Pathophysiology of the illness	Bedside rounds Preceptorials Audits	Nelson's Textbook of Pediatrics CPGs PPS Policy statements AAP Policy statements Journals	Clinical evaluation grades OSCE MiniCEX Conference Grades

Assessment Category	Representative Instruments
Written Assessments	<ul style="list-style-type: none"> <li>Essay</li> <li>Short Answer Questions</li> <li>Completion Questions</li> <li>Multiple Choice Questions (MCQs)</li> <li>Extended Matching Items (EMIs)</li> <li>Modified Essay Questions (MEQs)</li> <li>Patient Management Problems (PMPs)</li> <li>Progress Test</li> <li>Dissertation</li> <li>Report</li> </ul>
Clinical/Practical Assessments	<ul style="list-style-type: none"> <li>Long Cases</li> <li>Practical Examination</li> <li>Spot Examination</li> <li>Objective Structured Clinical Examination (OSCE)</li> <li>Objective Structured Practical Examination (OSPE)</li> <li>Objective Structured Long Examination Record (OSLER)</li> <li>Group Objective Structured Clinical Examination (GOSCE)</li> </ul>
Observation	<ul style="list-style-type: none"> <li>Tutor's report</li> <li>Checklists</li> <li>Rating scales</li> <li>Patient report</li> </ul>
Portfolio and Other Records of Performance	<ul style="list-style-type: none"> <li>Logbooks</li> <li>Portfolios</li> <li>Procedural Logs</li> </ul>
Peer and Self-Assessment	<ul style="list-style-type: none"> <li>Peer report</li> <li>Self-report</li> </ul>



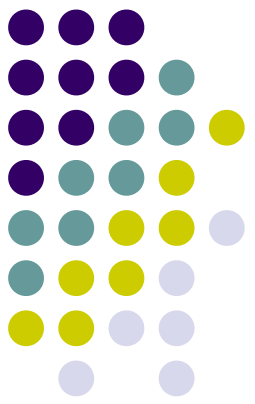
# Written Assessments



- Essay
- Short answer questions
- Completion questions
- Multiple choice questions (MCQs)
- Extended matching items (EMIs)
- Modified essay questions (MEQs)
- Patient management problems (PMPs)
- Progress test
- Dissertation
- Report

Case and Swanson (1993)

# Extended Matching Items



- Description

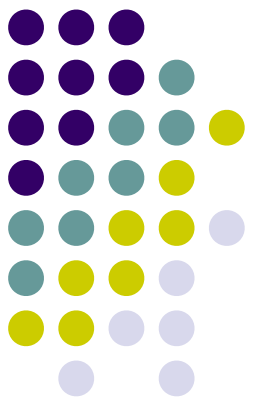
- consist of theme description, a series of options (up to 26), a lead-in and a series of short cases or vignettes

- Indications

- assessment of decision making or problem solving skills
- cover large knowledge base/hour of testing time
- large number of students are to be tested

Case and Swanson (1993)

# Extended Matching Items



Theme: Diagnosis (Respiratory Tract)

Options:

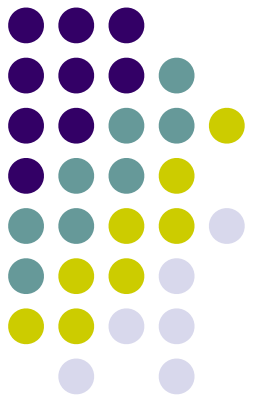
- |                 |                          |                    |
|-----------------|--------------------------|--------------------|
| a. Asthma       | d. Laryngotracheomalacia | g. Cystic fibrosis |
| b. Pneumonia    | e. Epiglottitis          | h. Diphtheria      |
| c. Tuberculosis | f. Bronchiolitis         | i. Pharyngitis     |

Lead-in:

For each of the ff cases select the most likely diagnosis

## Case and Swanson (1993)

# Extended Matching Items



### Vignettes:

1. A 4 year old boy presents in the ER with cyanosis. He has a 1 week history of cough and fever, associated with poor appetite. On PE, RR= 85/min, with intercostal and subcostal retractions, rales on all lung fields. On x-ray you note infiltrates in the lung parenchyma.

2. 

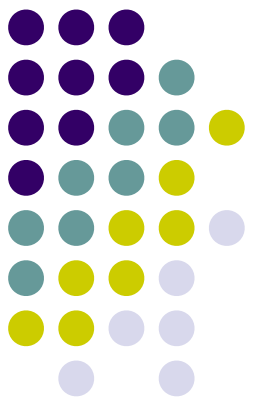
a. Asthma	d. Laryngotracheomalacia	g. Cystic fibrosis
b. Pneumonia	e. Epiglottitis	h. Diphtheria
c. Tuberculosis	f. Bronchiolitis	i. Pharyngitis

3. 

a. Asthma	d. Laryngotracheomalacia	g. Cystic fibrosis
b. Pneumonia	e. Epiglottitis	h. Diphtheria
c. Tuberculosis	f. Bronchiolitis	i. Pharyngitis



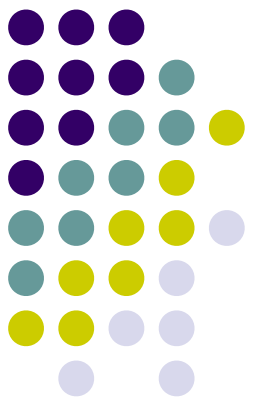
# Written Assessments



**Table 1. Relative characteristics of 4 types of examinations.\***

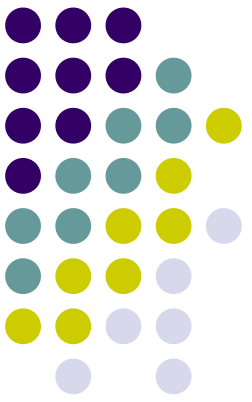
	<u>Essay</u>	<u>Short Answer</u>	<u>Multiple-Choice</u>	<u>Extended-Matching</u>
<b>Application of Knowledge</b>	Excellent	Good	Poor	Good, can be improved with justification
<b>Assessment</b>	Excellent	Good	Poor	Poor to good if justification is required
<b>Coverage of Topic</b>	Poor	Good	Excellent	Excellent
<b>Reliability of Score</b>	Poor to Fair	Good	Excellent	Excellent
<b>Ease of Scoring</b>	Poor	Moderate	Excellent	Excellent
<b>Preparation time</b>	Minimal to Moderate	Moderate	Large, if properly done	Moderate
<b>Total Costs</b>	Large	Moderate	Low**	Low**
<b>Cheating (Sneak-a-Peek)</b>	Most Difficult	Difficult	Easy	Easy unless justification is required

# Constructed Response Questions (CRQ)



- Tests contain questions that require the test taker to produce the answer
- Take longer to answer than MCQs, limited number of questions to answer at a given time
- Performance may vary from one set of questions to another
- Responses tend to be time-consuming to score
- Higher cost of testing and longer time required to compute and report the scores

# CRQ Scoring



- Requires judgment
- Different scorers can award different scores to same response

## ANALYTICAL SCORING

Rubric contains features of response to focus on and points to award to each feature

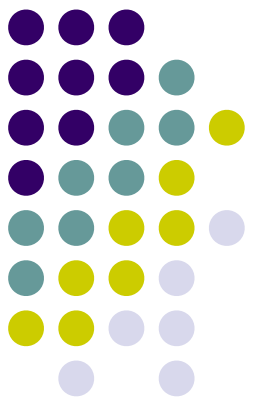
## HOLISTIC SCORING

Rubric contains statements describing the characteristics of a typical response at each score level



**Bordage (1997)**

# **Key Features Exam**



A 5 year old girl was brought to you for high grade fever of 5 days duration. The mother noted she had poor appetite and activity and would complain of abdominal pain and vomiting. She noted that her stools were “blackish” in color. On PE, BP was 80/50, HR 128, RR 35, with note of flushed skin. No overt bleeding noted. Abdominal exam showed generalized tenderness on palpation.

List down 3 differential diagnoses for this case:

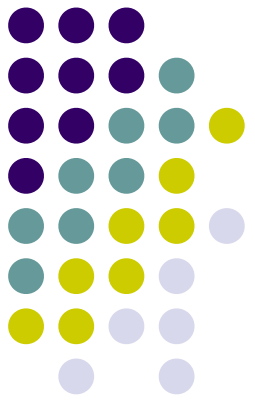
1. Dengue Fever/ Hemorrhagic Fever (1 pt)
2. Typhoid Fever (1 pt)
3. Systemic Viral Illness (1) pt

What are the first 3 management steps that should be performed?

1. Insert IV fluids for hydration (1 pt)
2. Monitor bleeding parameters through CBC (1 pt)
3. Insert an NGT (0.5 pt)

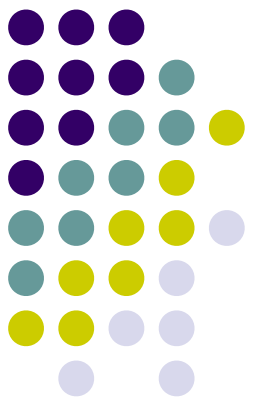


# Clinical/ Practical Assessments



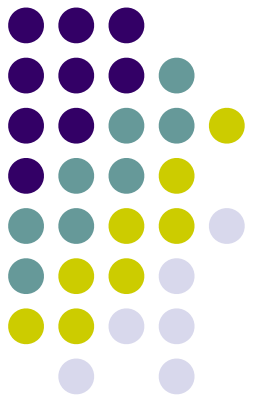
- Long cases
- Practical exam
- Spot exam
- Objective structured clinical examination (OSCE)
- Objective structured practical examination (OSPE)
- Objective structured long examination record (OSLER)
- Group objective structured clinical examination (GOSCE)

# Clinical/ Practical Assessments



	Characteristic feature/s	Strengths	Weaknesses	Modifications
<b>Long cases</b>	Unobserved student does hx & PE on px then presents diagnosis & plan to examiner	Evaluates student's performance w/ real px  Presents complete & realistic clinical challenges	Problems with reproducibility  (Case specificity of problem solving, differences between examiners, variability in the aspects of an encounter evaluated)	More student-patient encounters  Examiners: use stat model, train them, increase their number  Increase # of aspects of a competence assessed & standardize across examiners

# Clinical/ Practical Assessments



OSPE

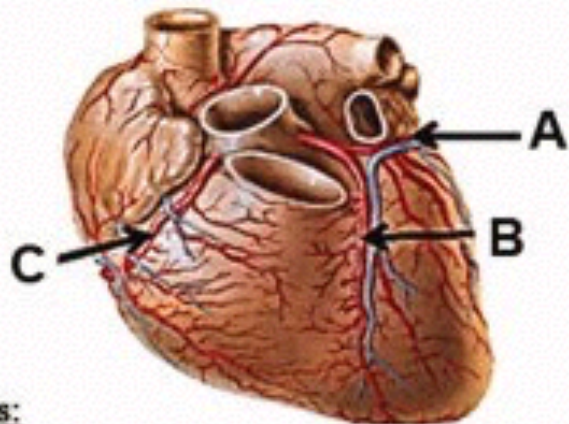
Spot examination

## Inferior wall infarct

Electrophysiological Data



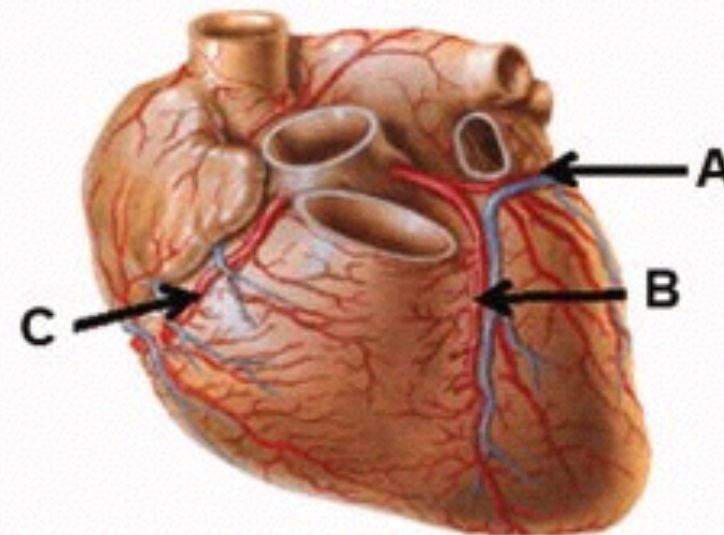
A Diagnosis of Myocardial infarction was made  
Anatomical Information:  
A model of heart is provided with labelled coronary arteries



**Questions:**  
Which of the labelled arteries is responsible for myocardial infarction shown in the case above?

**Answer:** C; right coronary causes inferior wall infarct.

A Labelled Heart Model is provided



**Questions:**

1. Identify the vessels labelled A, B and C
2. Name two branches of C

**Answers:**

- 1 A. Left circumflex; B. Left anterior descending; C. Right coronary
- 2 SA nodal artery, Posterior inter-ventricular artery



# Observation

## Tutor's Report

# Checklist

### PBL Essential Elements Checklist

Whatever form a project takes, it must have these Essential Elements:

Does the Project . . . ?			
<b>FOCUS ON SIGNIFICANT CONTENT</b> At its core, the project is focused on teaching students important knowledge and skills, derived from standards and key concepts at the heart of academic subjects.			
<b>DEVELOP 21st CENTURY SKILLS</b> Students build skills valuable for today's world, such as critical thinking/ problem solving, collaboration, and communication, which are taught and assessed.			
<b>ENGAGE STUDENTS IN IN-DEPTH INQUIRY</b> Students are engaged in a rigorous, extended process of asking questions, using resources, and developing answers.			
<b>ORGANIZE TASKS AROUND A DRIVING QUESTION</b> Project work is focused by an open-ended question that students explore or that captures the task they are completing.			
<b>ESTABLISH A NEED TO KNOW</b> Students see the need to gain knowledge, understand concepts, and apply skills in order to answer the Driving Question and create project products, beginning with an Entry Event that generates interest and curiosity.			
<b>ENCOURAGE VOICE AND CHOICE</b>			

### Patient Satisfaction Survey

Dear Patient: According to our records, you recently visited **the provider named above**. Please us your opinion about the service you received **from this provider**. Your responses will be kept strictly confidential. Thanks for your help.

#### PLEASE RATE THE FOLLOWING:

	Very Excellent	Good	Good	Fair	Poor	Does Not Apply
<b>A. YOUR APPOINTMENT:</b>						
1. Ease of making appointments by phone	5	4	3	2	1	N/A
2. Appointment available within a reasonable amount of time	5	4	3	2	1	N/A
3. Getting care for illness/injury as soon as you wanted it	5	4	3	2	1	N/A
4. Getting after-hours care when you needed it	5	4	3	2	1	N/A
5. The efficiency of the check-in process	5	4	3	2	1	N/A
6. Waiting time in the reception area	5	4	3	2	1	N/A
7. Waiting time in the exam room	5	4	3	2	1	N/A
8. Keeping you informed if your appointment time was delayed	5	4	3	2	1	N/A
9. Ease of getting a referral when you needed one	5	4	3	2	1	N/A

#### B. OUR STAFF:

1. The courtesy of the person who took your appointment						
2. The friendliness and courtesy of the person who examined you						
3. The caring concern of our nurses/ assistants						
4. The helpfulness of the people who handled your billing or insurance						
5. The professionalism of our lab or x-ray staff	5	4	3	2	1	N/A

# Patient's Report

#### History taking (*accurate, efficient*)

1	2	3	4	5	NA
poor	borderline	satisfactory	good	outstanding	

#### Physical Examination (*logical sequence, appropriate, informs patient*)

1	2	3	4	5	NA
poor	borderline	satisfactory	good	outstanding	

#### Clinical Reasoning / Diagnosis (*interpretation findings, judgment, efficiency*)

1	2	3	4	5	NA
poor	borderline	satisfactory	good	outstanding	

#### Patient Management (*adequate, addresses patient's needs/concerns*)

1	2	3	4	5	NA
poor	borderline	satisfactory	good	outstanding	

#### Communication with patient (*structure, communication skills, empathy*)

1	2	3	4	5	NA
poor			good	outstanding	

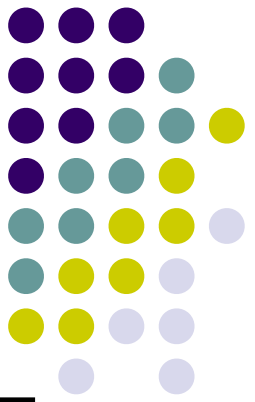
#### Professionalism (*addresses patient's needs*)

1	2	3	4	5	NA
poor	borderline	satisfactory	good	outstanding	

# Rating Scale



# Portfolio & Other Records of Performance



**PLEURAL PARACENTESIS**

Numbers required:

Observer status = 4	Assistant status = 4	Performed under supervision = 4	Independently performed = 12
---------------------	----------------------	---------------------------------	------------------------------

S.No	Date	Resident Level	MR #	Competency Level *OS, AS, PS, IP	Complications (if any)	Signature of Consultant/ Senior Resident

Procedural Log

## Case Logbook

Date: 2/15/2011

Age:

Gender: male

February	26	2009
March	27	2010
April	28	2011
May	29	2012
June	30	2013

MRN:

Procedure:

Central Line

Abdominal paracentesis

Advanced cardiac life support

Arterial line placement

no complications

Role:

Supervisor:

Location:

**Home**

- View All Site Content
- Scholarly Work**
  - My Publications & Presentations
  - Research Activity
  - Reading Library
  - My EBM Portfolio
  - Mentoring
  - Exams
- Procedure Log**
- Evaluations**
  - MyEvaluations
  - Evaluation Letters
  - Self Evaluation
  - Procedure Practicum
- Conference Attendance**
- Schedules**
- Curriculum and Learning Objectives**
- Other**
  - My Links
  - My Calendar
  - Miscellaneous
  - My Pictures

**Background**

**Education**

M.D., University of Virginia School of Medicine, 2003  
B.S.M.E., The University of Arizona, 1998

**Postgraduate Training**

Chief Resident, Internal Medicine - University of Pittsburgh Medical Center, 2007  
Residency, Internal Medicine - University of Pittsburgh Medical Center, 2006  
Internship, Internal Medicine - University of Pittsburgh Medical Center, 2004

**Areas of Interest, Specialization and Research**

Hepatology  
Medical Education

**Featured documents**

Type	Name	File Size
	Curriculum Vitae - David Brokl	95 KB

**Useful Links**

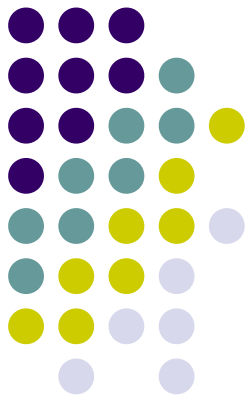
- [ROC system \(placeholder\)](#)
- [GI Division website](#)
- [Health Sciences Library](#)
- [MARS](#)
- [GI Career Documents](#)

**David A. Brokl, M.D.**  
Gastroenterology Fellow

Portfolio



# Peer and Self Assessment



## Self Evaluation Report

Junior Resident Shift Feedback Card—Emergency Medicine (FRONT)

JUNIOR RESIDENT: \_\_\_\_\_ DATE \_\_\_\_\_ SUPERVISING PHYSICIAN: \_\_\_\_\_

1. Rate the Overall performance ON THIS SHIFT with a circle or 'x' on the line below.

AS EXPECTED

2. Using 2 or 3 of the following CanMEDS Roles, explain where the resident needs to improve to move up a level on the above scale. Provide specific examples for the assessments.  
 N = NEEDS ATTENTION; S = PARTICULAR STRENGTH

MEDICAL EXPERT:	Assessment	Example(s)
-Can APPROACH most presenting problems	N S	_____
-Safe basic procedural skills	N S	_____

JUNIOR Resident Shift Feedback Card—Emergency Medicine (BACK)

	Assessment	Example(s)
<b>SCHOLAR:</b> (Inquisitive, Evidence-based, uses IT well)	N S	_____
<b>MANAGER:</b> (Considers resource issues, efficient)	N S	_____
<b>HEALTH ADVOCATE:</b> (Knows determinants of health, advocates for patient)	N S	_____
<b>COMMUNICATOR:</b> (Patient interactions, case presentations, charting)	N S	_____
<b>COLLABORATOR:</b> (Collegial, understands roles)	N S	_____
<b>PROFESSIONAL:</b> (Punctual, responsible, has integrity, ethical)	N S	_____

3. GENERAL COMMENTS:  
 \_\_\_\_\_  
 \_\_\_\_\_

STAFF SIGNATURE \_\_\_\_\_

## Peer Evaluation Report

2013 - 2018

Name  Year Level  Semester

I. COMPETENCIES

Rating Scale  
Use (●) to assess present degree of competency

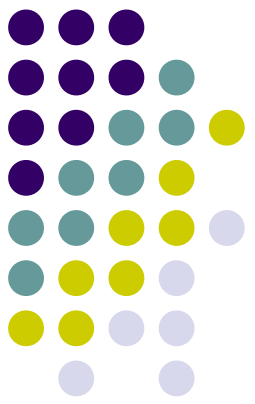
Where I - Incompetent  
C - Competent

1. Solver of community health problem	●----- -----C
2. Basic physician	I----- -----C
2.1 Clinical Diagnosis	●----- -----C
2.2 Paraclinical Diagnosis	●----- -----C
2.3 Treatment	●----- -----C
2.4 Advice	●----- -----C
3. Emergency medicine	I●----- -----C
4. Self-directed learner	I-----●----- -----C
5. Educator	I●----- -----C
6. Researcher	I●----- -----C
7. Administrator of a health care unit	●----- -----C
8. Manager	●----- -----C
9. Board Passer	●----- -----C

# PPS proposed program outcomes

PPS Outcomes for graduates of pediatric residency training	Assessment Tools
1. Clinical competence	Is the student clinically competent? Can the student communicate well with patients and colleagues?
2. Communication and interpersonal skills	
3. Leadership and management skills	Take note of good practices, those that need improvement, other learning needs  Aside from PASS/FAIL What else do we do for this student to help him achieve the learning outcome?
4. Evidence-based practice (Practice - based learning)	
5. Inter-professionalism	
6. System - based practice	
7. Continuing professional development	
8. Professionalism	
9. Nationalism and internationalism	
10. Social accountability	
11. Community - oriented practice	Feedback Take action

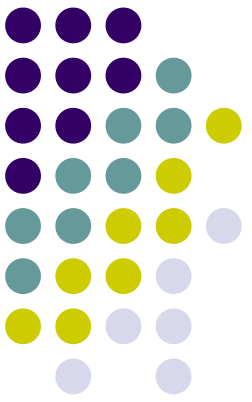
# How to triangulate



- Begin with your institutional story- mission, strategic plan (institutional priorities), program assessment in place (Nelson, 2010)
- Identify sources of assessment- objectives for tool, who does the assessment, collection, formative vs summative
- Triangulate- quantitative vs qualitative, competencies assessed
- Decision-making- formative vs summative, status of student, needs, how to meet needs
- Reporting and feedback



# Summary



- Faculty and trainees should be cognizant of clear learning targets to be assessed
- Assessment should reflect future learning outcomes based on such targets
- Triangulating assessment methods/tools allow for more informed decision making on interpretation of results
- Better interpretation provides a better picture of a trainee's learning status and needs
- Knowledge of trainee needs is crucial in providing program assessment feedback

“Assessment (should be) a human and humanistic process rather than a process of jumping through hoops and submitting forms”

Karen H Nelson Associate Vice President for Institutional Effectiveness & Professor of Psychology 6 December 2010